



AA, RIMSCO CONCLUDE TRAINING DIPLOMA COURSE

The Australian Academy (AA) Institute for Studies and Training, in collaboration with Risk Management and Security Consulting Company (RIMSCO), concluded a diploma training course in programs pertinent to security and defense affairs (Security Management). AA was initiated to be an effective partner to the national efforts aiming to upgrade the quality of education and training, in addition, AA is keen to provide international educational standards of training, and develop a curriculum in line with the professional labor market requirements.

The training course delivered aims at developing the security management skills of the participants by providing the tools, abilities and knowledge that enable them to manage security crises, emergency plans during

evacuations, so are qualified prior taking over their roles and official duties in operating and managing the overall security systems at the Kuwait Ministry of Electricity & Water (MEW). The course covered a set of topics related to quality planning, implementation and development in the security training process.

It addresses the importance of developing the security awareness and disseminating the culture of maintaining security, the law and order, as well as planning strategies to manage and confront security crises, and the advanced technology in preparing and implementing the emergency and evacuation plans. It also contains principles of evaluating the risks and designating the weaknesses in the facilities and installations, and the role of security manager in risk management and preven-

tion, and the systemic approach for security decision-making and crisis management.

Training lasted for nine months, where the training strategy was divided into five modules, including the concept and principles of modern security environment, security awareness, security threats, emergency and crisis management methodologies, how to manage and assess risks, Kuwaiti labor law and legislation, as well as the management tasks and responsibilities of the security manager. It is worth mentioning that AA has been keen to hire a team of local and regional experts to benefit from their expertise and enrich knowledge at different levels of work, aiming to provide distinct training services that help achieve development and upgrade efficiency in the long run in the Kuwait labor market.

Organizing such courses is due to the commitment of AA towards the various entities in the State of Kuwait, to achieve leadership in human investment, and upgrade the level of education in the State of Kuwait. Participants to the diploma course in special programs relating to security and defense affairs (security management) were awarded international certification of Perpetuity Training Institute - UK, and a certificate approved by AA.

In conclusion of the training program, AA held a ceremony in the auditorium of the Australian College, where they delivered honoring trophies and certificates of appreciation to the participants, in the presence of representatives of a committee to monitor the security resolutions of the cabinet,

Colonel Mohammad Al-Farsi, Advisor of Security Planning Affairs, Colonel Nabeel Al-Safi, Director General of Security Projects, Colonel Salah Al-Sumait, Training Director.

From MEW, Eng. Sheikh Abdulla Naser Al-Sabah, Training Coordinator for Plants Security Affairs for Power Generation. From RIMSCO, Counsel Meshari Najeeb Al-Dhubaib, Deputy GM, and Bill Rhynd, Operations Manager. From the Australian Academy Institute for Studies and Training, Eng. Sager Al-Sharhan, Deputy Partner for Industrial Affairs Management at the Australian College, Ali Mubarak, Director of Corporate Training Department, Hanan Haloush, Senior Manager Corporate Training Department at the Australian College and Sahar Al-Malak, Manager of the Australian Academy Institute.

Zitaat

MCDONALD'S DELIVERY NOW AVAILABLE THROUGH ZITAAT

In a strategic move aimed at enhancing and expanding the Brand's current delivery capabilities, McDonald's Kuwait announced yesterday that its delivery services will now be available exclusively through Zitaat General Trading Company and Delivery Service; which owns and operates Zitaat, the newest online food delivery platform. By migrating its delivery services to a dedicated external company, McDonald's meals will now be available for delivery to a greater number of customers, covering a significantly larger geographical area.

Starting from August 1st (today), the existing in-house McDonald's delivery service will be suspended and all placed orders will be delivered via Zitaat's dedicated fleet of delivery vehicles, which are equipped with special carrier bags that preserve heat and food quality. In addition to ordering directly through Zitaat's app and website, customers will still be able to place their orders through the existing McDelivery platforms, including the smartphone app, the online delivery platform and the delivery hotline.

"Since we launched our McDelivery service back in 2015, we have seen the demand for delivery continue to grow at a rapid pace. Therefore, in an effort to take our delivery services to the next level and better serve our customers, we made the strategic decision to partner with Zitaat in order to streamline our delivery process and greatly expand our current reach," said Luai Al-Kilani, Vice President of McDonald's Kuwait. Al-Kilani added: "Now, customers all across Kuwait will be able to enjoy our delivery services, and we are excited to be bringing to them the McDonald's experience they love right to their doorstep, wherever they may be."

Speaking on behalf of Zitaat, Najlaa Karam, General Manager of Zitaat General Trading Company and Delivery Service said: "As a newer entrant into the market, our partnership with McDonald's is an extremely strategic one and undoubtedly a major milestone for our company. McDonald's remains one of the biggest and most popular names in the country, and we are confident that as we continue to collaborate with partners of this caliber, Zitaat will quickly establish itself as a force to be reckoned with in the food delivery market in Kuwait."



THE PALMS BEACH HOTEL & SPA ORGANIZES 'SMILE TO BE HAPPY'

The Palms Beach Hotel & Spa organized a "Smile to be Happy" initiative for Hotel Staff under the slogan "Smile to be Happy" with the participation of the members of the board in order to create an atmosphere of Joy and Happiness. The aim of the initiative is to increase their knowledge and importance of smiling on the psychological and personal level of individuals and how to reflect the positive spirit created by smile on the general atmosphere of work, which will bear fruit on the two main parties of the work environment; both employees and customers.

The initiative reflects the interest of the management of The Palms Beach Hotel & Spa; may affect the personal status of the staff by learning more about the culture of openness, flexibility and acclimatization; which is an integral part of the success of the Hotel and its excellence in the State of Kuwait.

On this occasion General Manager of Palms Beach Hotel & Spa, Hossam Abu Al-Lughd stressed the importance of smile and its reflection on the working environment, saying: "Happiness is a long journey that does not end, but today we have begun. Today we have gathered to share together as one body and one entity; and the Hotel to follow the policy of diversity and difference; however smile is the only thing that expresses a unified language among all workers and also smile is a language and an influential tool understood by any client,

whatever his language and his country from where he comes."

He explained that all religions have urged smile, which is considered to be true in Islam, and that other religions have come up with explicit texts demanding their followers to smile. he added: "We can imagine the amount of insomnia and suffering experienced by a guest as soon as he arrives at a new location after a long journey that might have taken few hours and imagine that you are welcoming that guest by smiling and telling him that everything is fine; the guest feels safe and comfortable."

The "Smile to be Happy" initiative, the first of its kind in the hotel, included variety of celebrations and activities for employees throughout the day; including distribution of valuable prizes to the winners of the monthly competition launched during the initiative to choose the most beautiful smile and the management managed to involve all employees of the hotel regardless of sections they work or tasks that they perform.

This employee-led initiative is expected to significantly improve the balance between their personal and professional lives. It is also expected that there will be more initiatives of a similar nature to establish communication relationships among employees, increase their interaction and focus on their well-being.



ZAFRAN'S NEW SIZZLING SATURDAY BRUNCH MUST-DO FOR FAMILIES

Spoil you and your loved ones by indulging in Zafran Mahboula's brand new Sizzling Saturday Brunch. This fabulous dining experience is a must-do for families and features fabulous food, family-friendly entertainment further enhanced by the popular Indian bistro's cozy and inviting ambiance. Zafran's signature breads and condiments complement a lavish buffet featuring soups, salads, biryanis and curries.

The restaurant is also introducing for the very first time Zafran Sizzlers, dishes featuring delicious cuts of meat served on a traditional hot stone plate at one's table. A wide range of refreshing Zafran signature mocktails and desserts complete the brunch offering. The Sizzling Saturday brunch also features a kiddie corner guaranteed to be a hit with children with face painting, balloons, art sessions and other fun surprises every week. Brunch at Zafran Indian Bistro at Light Complex Mahboula is on from 12 pm to 5 pm every Saturday and costs a reasonable KD 8.000 for adults and KD 4.750 for children.



IAK ELECTS NEW OFFICE-BEARERS

I dukki Association Kuwait (IAK) held its 8th annual general Body meeting on June 29, 2017 at the High Dine Auditorium, Abbassiya. The following members were elected to the office: Biju P Anto - President, Mathew Arepparambil - General Secretary, Jomon Jacob - Treasurer, Joseph Varghese Makkollil - Vice President, Joby Joseph - Secretary, Vipin Vijay - Joint Treasurer.

Jins Varghese, Bijo Thomas, Ajay T Jose, Hafiz Mustafa, Binoy Joseph Kalayathinal, Tubin Kodamullil, Tintu Mathew Ullattu, Alen Mookenthottathil, Ciju M Chacko and Prince Sebastian were elected as executive committee members and Babu Chacko as auditor. The advisory committee was formed with Jiji Mathew as the Chairman and legal advisor. The advisory committee also has included seven other members. Nine area conveners and media, cultural and sports committees were also elected representing two members each.

The general body meeting was presided over by the President of the association Babu Parayani. General Secretary Preeth Jose Pallickamyalil presented the annual report and the treasurer - Joseph Mookenthottathil Thomas submitted the statement of accounts for the year. Joint Treasurer Ivy Alex delivered the welcome speech and Secretary Jomon Jacob gave the vote of thanks.

The election was Sunny Manarkattu, Jose Thomas Nadakkuzhackal and Thomas Chacko Vezhampasseriyil as the electoral officers. The newly elected office-bearers and executive committee have been introduced to the general body. The newly-elected president and general secretary addressed the gathering and requested the support and cooperation of all members of the association.



Biju P Anto



Mathew



Jomon Jacob