

What's On

Hilton Kuwait invites guests to celebrate March special offers

March is an important month for the celebration of women all around the world, with Women's History Month, International Women's Day and most famous of all, Mother's Day, all taking place. To celebrate, Hilton Kuwait has created a series of extra-special offers that will let you treat the important ladies in your life.

Especially for Mum

Why not show how much you appreciate your beloved mum by gifting her with a truly special Mother's Day (21st March) present. Treat her to a Gift Card that she can use at Hilton Kuwait's five-star spa service, The Spa. The gift card can be used towards spa days or Health Club access or at one of any of the resort's

outlets at the hotel.

Set to be a firm favorite amongst both men and women, treat yourself and your loved one to an hour spa session and get complimentary 30 minutes foot reflexology massage. This special promo is valid until 21st March 2018. After a luxurious pampering Spa session, treat your mum to a delectable gourmet food at Teatro restaurant's international buffet for lunch and dinner, enjoying a 25% off on your total bill.

Attention Ladies!

Treat yourself or your loved ones on Tuesdays throughout March with a special 50% off a luxurious and relaxing session at The Spa, accompanied with a 60 or 90-minute massage of your choice,

Ladies will have access to the hotel's premium facilities including aqua-medic pool, sauna, steam room and ice-room from 03:00pm to 07:00pm. Continue the celebrations by gathering your favorite girlfriends and head to Teatro restaurant or Palm Court Terrace at Hilton Kuwait Resort for a 50% discount on all food & beverages. Happening the entire month of March, the unlimited food is served from 06:00 pm to 11:30pm.

Luck of the Irish

Enjoy a night of authentic Irish cuisine at Hilton Kuwait Resort's Teatro and be the lucky ones to savor a dinner buffet of home-cooked dishes and traditional drinks on Thursday 15th March, from 07:00pm to 11:30pm.



Mais Alghanim recognized as best call center service & social media accounts



Mais Alghanim group of restaurants announced recently that they have been recognized for their commitment in providing high-class customer service in Kuwait's Public Relations Association's annual awards for the year 2018. The awards, under the patronage of HH the Amir Sheikh Sabah Al-Ahmad Al-Jaber Al-Sabah, saw Mais Alghanim win awards for 'Excellence in Call Center service', for best practices in providing customer service in the food delivery; and 'Excellence in Social Media account'.

The Managing Director of Barakat Foods, Chawki Barakat and Mais Alghanim Restaurant Operations Manager, Walid Yehya has received the award from Her Excellency

Hind Al-Sabeeh, Minister of Social Affairs and Labor and Minister of State for Economic Affairs, at a ceremony also attended by Sheikh Khalid Al-Abdullah Al-Sabah, Head of Amiri Protocols, and Jamal Al-Nasrullah, Head of Kuwait's Public Relations Association.

Commenting on this great achievement Chawki Barakat said, "The Social Media team at the marketing department has done a great job by covering all activities and publishing our various offers to reach our audience in different social platforms, he added that the response rate was 100% with maximum 1 hour to respond to our customers inquires, and our team at the delivery call

center also did great job in communicating with our customers"

"The administration always seeks to develop the culture of hospitality and we continuously train our staff at all the company's facilities to keep pace with the aspirations of Mais Alghanim's customers by providing them with the best service they could possibly expect. This is how we were finally awarded, and we dedicate this win to our customers who put all their trust in us and we promise to remain at the same level of hospitality as ever." He also praised the efforts of all employees in all business units, without whom Mais Alghanim would not have been able to achieve this success.

NBK supports small and medium enterprises

National Bank of Kuwait's Business Banking unit surprised their customers by covering the cost of their participating booths in Qout Market that took place on March 3, 2018. NBK provides its customers with a vast array of products, services and initiatives especially tailored to meet their business needs. By funding Business Banking clients, NBK demonstrated

its continued dedication and commitment to supporting local small and medium enterprises (SMEs) and young Kuwaiti entrepreneurs.

"NBK works closely with clients and customers to understand and anticipate their business requirements," said Mr. Bader Al-Mutawa, Assistant General Manager - Consumer Banking Group, National Bank of Kuwait. "Funding Business Banking clients participating in Qout Market is a substantive means of showing support to local SMEs and young entrepreneurs trying to grow their business." NBK Business Banking offers dedicated relation-



ship officers, point of sale machines, business credit cards, Online Salary Portal, online banking, insurance, business loans, letters of credit and guarantee and local bills.

NBK has 13 dedicated Business Banking hubs at branches around the country including: Head Office, Surra, Shuwaikh, Al Tadamon, Mubarak Al-Kabeer, Jabriya, Arraya Tower 2 (fifth floor), Fintas, Sharq, Ras Salmiya, Salwa, Al Ghazali and Hawally. Specialized relationship officers are dedicated to serving the needs of Business Banking clients. Clients will also have access, via their relationship manager, with experts in Credit, Investment Banking, Trade Finance and Treasury. Customers can complete all their necessary business banking transactions in a seamless, efficient and convenient way. Visit NBK.com to learn more about NBK's service and products.

Burgan Bank invites premier customers to attend 'Tomb Raider' screening

Burgan Bank in collaboration with Grand Cinemas announced yesterday that Premier Banking customers will be offered the chance to watch the first screening of the "Tomb Raider" movie for free at the most luxurious movie theatre - Grand Class VIP in Al Hamra Center, on March 15th, 2018. Each Premier customer can reserve two free tickets in one of the 3 show times dedicated to them. Reservations are on first-call-first-serve basis as free seats are limited. To serve its Premier customers better,

Burgan Bank allocated a special number to receive calls from Premier customers to reserve their free VIP seats for any of the three shows that will be available that day. To book for the free seats, Premier customers can call 22988405 from 9am till 5 pm. Burgan Bank is committed to reward its premier customers with exclusive offers and a wide range of benefits that are especially designated for them. Burgan Bank is committed to always provide superior products and services to its esteemed clientele.



The Embassy of the Republic of Armenia recently held a concert by the Aram Khachaturian String Quartet at the Abdull Hussain Abdulredha Theatre in Salmiya. The program was held in cooperation with the National Council for Culture, Arts and Letters. The Quartet was formed in 1982 by distinguished violinist Zareh Sahakyants and participates in major music festivals around the globe. — Photos by Joseph Shagra