

Local

Kuwait curfew: What you need to know

KUWAIT: Kuwait imposed a curfew from 7:00 pm to 5:00 am until April 22, 2021 to help curb the sharp increase in COVID-19 cases registered in recent weeks. During the curfew hours, pharmacies, medical stores, co-operative societies and supermarkets are allowed to continue operation only through delivery services, while restaurants and cafes are allowed to deliver food from 7:00 pm to 10:00 pm (7:00 pm to 3:00 am during Ramadan). Also during the curfew, people are allowed to go to prayers at mosques only by walking, and the government allowed people to practice walking and jogging from 7:00 pm to 8:00 pm (7:00 pm to 10:00 pm during Ramadan). The government meanwhile allowed salons and health clubs to reopen during the day but kept restaurants and cafes closed except for drive-through and delivery services. Meanwhile, taxis are allowed to carry only two passengers.

The Ministry of Commerce and Industry launched a booking service, allowing people to shop from 7:00 pm to 10:00 pm during the curfew hours (7:00 pm to 12:00 am during Ramadan). The service is valid for all co-ops and supermarkets around Kuwait. To book an appointment, a shopper should visit www.moci.shop, enter the required information (civil ID number and serial number, contact number and email address), the reason for appointment (food supply center) and the time and date of the appointment. The shopper would then receive a barcode to show once they reach the shopping center.

Where to obtain a curfew pass?

Citizens and residents that need a pass during the curfew hours to leave their homes can apply for a pass at <https://www.paci.gov.kw/>. The pass is available for those in need of emergency medical treatment, doctor's visits, blood donation, COVID-19 swabs and COVID-19 vaccinations.

Co-op delivery during curfew hours

During curfew hours, co-ops, grocery stores and other markets will be allowed to offer delivery services. Most co-ops will accept orders via delivery. Here is an incomplete list of co-op WhatsApp numbers. Each co-op will be responsible for deciding if and when they provide delivery services and not all may be providing.

Omariya Co-op
WhatsApp 6041-0067

Farwaniya Co-op
WhatsApp 6767-8211

Qairawan Co-op
WhatsApp 9000-3749

Jahra Co-op
WhatsApp 5160-2458

Abdulla Al-Mubarak Co-op
WhatsApp 6066-6338

Nuzha Co-op
WhatsApp 9784-5531

Khaitan Co-op
WhatsApp 6777-9745

Ardhiya Co-op
WhatsApp 6902-0779

Rabiya Co-op
WhatsApp 2438-8316

Wafra Farm Co-op
Tel: 9883-5245 / 5170-0085

Salmiya Co-op
Tel: 22253225

Jabriya Co-op
Tel: 1805-353
WhatsApp 6566-6084

Rawdha & Hawally
WhatsApp 9662-2883

Shaab Co-op
WhatsApp 9090-4455

Wafra Co-op
WhatsApp 5055-0539

Keifan Co-op
WhatsApp 5178-1719

Rehab Co-op
WhatsApp 9222-2358

Mishref Co-op
WhatsApp 5055-9900

Faiha Co-op
Tel: 1861-000
WhatsApp 9098-6000

Rumaithiya Co-op
WhatsApp 6066-0045

Bayan Co-op
WhatsApp 9004-2500

Fahaheel Co-op
WhatsApp 5178-9951

Adan & Qusour Co-op
Tel: 5034-3111 / 6593-3975

Salam Co-op
WhatsApp 9788-7832

Zain implements 'Kuwait Mobile ID' app for digital identity verification in branches

First operator in Kuwait to utilize the app in collaboration with PACI

KUWAIT: Zain, the leading digital service provider in Kuwait, announced its collaboration with the Public Authority for Civil Information (PACI) to implement the use of the Kuwait Mobile ID app for digital and secure verification of identities during transactions at any of its branches across the country. Zain is the first telecom operator in Kuwait to implement the usage of this app, a step that comes in line with the company's comprehensive digital transformation journey.

This collaboration reflects Zain's ongoing efforts to continue its active partnership with the public sector, something that is well in line with its integrated strategy towards full digital transformation. The announcement also comes under the umbrella of the Kuwait National Development Plan (New Kuwait Vision 2035), a plan that has digitization at its core.

Zain has completed all the technical requirements needed to integrate its backend systems along with those of PACI. All Kuwait Mobile ID users, both citizens and residents, can now present the app via their smart-

phones when completing any official transactions that require identity verification at Zain branches. Through the app, the customer's certified digital civil ID will be accepted for verification, authorization, e-signatures, and other digital services.

The Kuwait Mobile ID app can replace the use of the physical civil ID card, as it is considered a legal identity that is issued and accredited by PACI. This step will contribute to eliminating fraud and identity theft attempts, in addition to being an easy and quick method for automatically filling in customers' official data, which saves both time and effort. Furthermore, using the app minimizes the need for using papers and printing, which contributes to keeping the environment green.

Zain recently reopened many of its main branches in an all-new digital theme, a step that goes in line with the company's digital transformation strategy. The implementation of Kuwait Mobile ID is another step towards achieving full digitization at Zain's points of sale, reflecting the company's keenness on offering the



latest and best digital services to its customers to maintain the leadership position in enjoys in the Kuwaiti market.

Zain always aspires to new levels of excellence in all the services it offers to its customers. The company affirms its continuous efforts in meeting customers' needs and aspirations, and delivers its promise to offering the best services and latest technologies. Zain constantly looks at ways to improve the retail experience for its customers, including providing them with the latest solutions to better serve their needs through the biggest network of branches in Kuwait.

The Public Authority for Civil

Information (PACI) offers the Kuwait Mobile ID app to present users with a secure, mobile-based, and certified digital ID that is capable of identity verification, authentication to online e-services, and applying a trusted digital signature to documents and transactions within government entities and private sector companies. All Kuwaiti citizens and residents of Kuwait who have previously issued physical civil ID cards may set up a digital one via the app, which is available on all main app stores, including the App Store for iOS users, the Play Store for Android users, as well as the Huawei AppGallery.

Zain caters to underprivileged families' needs by delivering 'Ramadan Machla'

KUWAIT: Zain, the leading digital service provider in Kuwait, announced the launch of its first charitable initiative on the occasion of the upcoming Holy Month of Ramadan by delivering 'Ramadan Machla' (food supplies) in collaboration with its Strategic Partner, the Kuwait Food Bank. The initiative aims at catering to underprivileged families' needs before the arrival of the Holy Month and during the pandemic.

Zain delivered food supplies to the Kuwait Food Bank storage facility at Sulaibiya with the presence of Kuwait Food Bank Vice Chairman Meshal Al-Ansari and Zain's team. This year, over 10,000 individuals are set to benefit from the supplies provided by Zain before the arrival of the Holy Month. The supplies will be distributed via special drive-thru routes that were built for this purpose in an effort to abide by health measures and protect everyone from the danger of infection.

The 'Ramadan Machla' initiative is one of the main pillars of Zain's annual Ramadan campaign, which comes in line with the company's Corporate

Social Responsibility and Sustainability strategy to serve the needs of underprivileged families in the country. Zain is keen on strategically partnering with the various certified charitable organizations, including the Kuwait Food Bank.

This year, Zain's distribution plan features the delivery of food supplies to the biggest certified non-profit organizations across Kuwait to ensure their delivery to those in need before the arrival of the Holy Month and during the pandemic in order to guarantee that disadvantaged families have enough quantities of the most basic supplies. The company hopes this initiative has a deep positive impact on the community's various segments, especially the most vulnerable ones, during such circumstances.

Zain's Corporate Sustainability and Social Responsibility campaign during the Holy Month of Ramadan aims at helping less fortunate people to enjoy Ramadan happily, as well as celebrating the true spirit the Holy month brings by supporting and launching humanitarian and charity campaigns.



Kuwait Food Bank Vice Chairman Meshal Al-Ansari with Zain officials and the bank's team.



Zain's team delivering the food supplies.

Stay safe. Stay home. Stay informed.

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